

### ***Support for Quality Conference***

Richard Pearse Room, Airport Holiday Inn, Auckland

Wednesday 1 May 2013 9 – 5pm

Time	Description	Location	Speaker/Facilitator
8.30 – 9.00	Arrival tea/coffee	Richard Pearse	
9.00 – 9.10	Welcome and introductions		Dr David Mackay, AQA Dr Jan Cameron, AQA
9.10 – 10.10	<b>Keynote presentation</b> Successful quality management and change leadership in 21st century higher education.		Emeritus Professor Geoff Scott  Chair: Dr Jan Cameron, AQA
10.15 – 10.45	<i>Discussion Sessions 1</i> Quality Assurance for a changing environment – where are we going? How will we get there? How will we know when we have?		Discussion session 1A: Facilitated by Dr David Mackay, AQA
		Amelia Earhart	Discussion session 1B: Facilitated by Professor Geoff Scott
10.45 – 11.00	Morning tea	Richard Pearse	
11.00 – 11.40	<b>Focus on Students</b>		Chair: Dr Peter Coolbear, Ako Aotearoa
11.00-11.20	Hearing the Student Voice – “The Student Voice: Effective Representation and Quality” project		Pete Hodgkinson, NZUSA and Nicholas Huntington, Ako Aotearoa
11.20-11.40	Teaching for excellence – Pacific students in New Zealand		Sandy Thompson, Unitec
11.45 – 12.30	<i>Discussion Sessions 2</i>		
	The contribution of the student voice to quality		Discussion 2A: Facilitated by Dr Alistair Shaw, NZUSA
	Learner needs and special support - Pacific students; Māori students; international students; students at risk.	Amelia Earhart	Discussion 2B: Facilitated by Sandy Thompson, Unitec

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12.30 – 1.15	Lunch	Richard Pearce	<i>Note: Delegates may also use the outside areas for lunch</i>
1.15 – 2.00	<b>Ensuring sustainable teaching quality</b>		Chair: Dr David Mackay, AQA
1.20 – 1.40	Culture of quality: An alternative approach (enhancing staff engagement with quality)		Dr Ineke Kranenburg and Lizzie Kelly, AUT University
1.45 – 2.05	Technology and teaching quality		Assoc. Prof Catherine Moran, University of Canterbury
2.10 – 3.00	<i>Discussion Sessions 3</i>		
	Preventing and managing systems failure in a culture of quality		Discussion 3A: Facilitated by Professor Geoff Scott
	Developing and sustaining teaching quality	Amelia Earhart	Discussion 3B: Facilitated by Assoc. Prof Catherine Moran
3.05 – 3.20	<b>Learning outcome standards</b>		Professor Geoff Scott
3.20 – 3.40	Afternoon tea	Richard Pearce	
3.40 – 4.30	<i>Discussion Sessions 4: Supporting Quality</i>		
	Using reviews to verify, ensure and enhance graduate outcomes		Discussion 4A: Facilitated by Professor Sheelagh Matear, Lincoln University
	The postgraduate experience – how good is it and how do we know?	Amy Johnson	Discussion 4B: Facilitated by Professor Marion Jones, AUT University
	Academic dishonesty and other threats to integrity – prevention is better than cure?	Amelia Earhart	Discussion 4C: Facilitated by Dr Jan Cameron, AQA
4.30 – 5.00	<b>Plenary/wrap up and thanks</b>		

All events will be in the Richard Pearce Room, unless otherwise advised (breakout sessions may be held in the Amelia Earhart and Amy Johnson Rooms)

A final printed copy of this programme will be available on the day.